

'MAGIC OF MBNA' REUNION EVENTS – APRIL 2025

FREQUENTLY ASKED QUESTIONS (FAQ's) - Updated 2/10/2025

Q1. What is the purpose of the events?

A1. We all experienced the 'Magic of MBNA'. The events are grassroots efforts, sponsored by the vision of the Predictive Analytics Group's (PAG) Founders and Management team, who are also former MBNA alumni. The purpose of the events include:

- Celebrating the Magic of MBNA
- Networking
- Socializing and getting reacquainted with colleagues
- Sharing success stories (e.g., "Where are they now") and,
- Raising donations to support local charities.

Q2. Who is the Predictive Analytics Group (PAG) and will they make a profit from this event?

A2. PAG is a full-service consulting company and as noted in Q1., its Founders and Management team are former MBNA alumni. See more information about PAG at <https://predictiveanalyticsgroup.net/about-us/>. As the event sponsor/host, PAG is not making a profit. All funds received will cover event expenses (inclusive of processing fees) and 100% of any remaining proceeds will be donated to a range of local charities.

Q3. What charities are being supported with any remaining event proceeds?

A3. Charities include, but are not limited to the following:

- United Way of Delaware
- Boys and Girls Club
- Big Brothers/Big Sisters
- Little Smiles

Q4. What are the specifics about the events being held?

A4. The 'Magic of MBNA' Reunion event ('Reunion event') will be on Saturday, April 26, 2025, at the Chase Center on the Waterfront from 6:30p-11 p.m. EST. The 'Magic of MBNA' Charity Golf Outing ('Golf Outing') will be on Monday, April 28, 2025, at Deerfield Golf Club, 12 p.m. EST Tee Time with registration starting at 11am.

Q5. How much are the event tickets and how can I order them?

A5. An individual ticket for the Reunion event is \$85 (plus processing fees based on the method of payment). There will also be opportunities to purchase and/or sponsor a table (10 seats). An individual ticket for the Golf Outing is \$120 (plus processing fees based on the method of payment); however, availability for this event is limited. To avoid paying processing fees, please refer to the Cash/Check option below.

There are several ways to order event tickets.

- On-Line Order (includes processing fee): Tickets for either or both events can be purchased with a PayPal account or a credit card via <https://predictiveanalyticsgroup.net/the-green-awnings-2>. A processing fee will be added to your purchase at the time of the transaction. Please be aware that once you order tickets via either of these payment methods, you will only receive a confirmation

from the payment source, which you should retain. The 'Magic of MBNA' Reunion Committee ('Reunion Committee') will provide further communications post ticket purchase.

- Cash/Check (no processing fee): To make payment arrangements via this method, email your contact information (name, phone number), number of tickets desired and for which event(s) and requested payment method (cash or check) to mbna_reunion@predictiveanalyticsgroup.net. Upon receipt of your request, someone from the Reunion Committee will reach out to you to complete payment arrangements. A processing fee is not charged for cash/check payments.
- ***To meet vendor deadlines, accommodate dinner preferences, plan for registration (lanyards), and ensure we can meet preferred seating arrangements – please buy your tickets by the EO Feb 2025. This helps the MBNA Reunion Committee with logistics and planning to ensure a top-notch event.***

Q6. If I purchase multiple tickets for the Reunion event and/or the Golf Outing, how will additional names be captured?

A6. Those who purchase multiple tickets will receive a follow-up email requesting additional participants information.

Q7. How can I request advertisement opportunities for my business/company?

A7. Please send an email to mbna_reunion@predictiveanalyticsgroup.net for additional details on a sponsorship kit which will be used to help fund day of event items.

Q8. How will seating be managed for the Reunion event?

A8. Seating will be open. However, The Reunion Committee will be sending out a questionnaire to all those who have purchased tickets for additional information, including what MBNA location and /or business area you most identify with so that tables can be segmented accordingly. For purchases of an entire table of 10, seating assignments and further information will be provided at the time of Registration on April 26, 2025.

Q9. What if I purchase a ticket but am no longer able to attend at the time of event(s)?

A9. As tickets are priced to only cover expenses, no refunds will be given once tickets are purchased. However, if we reach capacity for the events, we will create a waiting list. Ticket holders who can no longer attend can be matched with those on the waiting list to coordinate a private ticket sale between them.

Q10. Who is attending?

A10: After a ticket is purchased, a questionnaire is sent via email asking for consent to publish the ticket holder's name. With a consent, these names are placed on a "guest list" and made public so that folks can see who is attending. **No names are published without consent.** The guest list can be seen in the link below.

Guest List

- https://bit.ly/MBNA_Guest_List

Q11. Where are the events being held, and how do I get there?

A11:

- The 'Magic of MBNA' Reunion Event will be held at the Chase Center in downtown Wilmington, Delaware.
 - a. For more information regarding the Chase Center, including directions, visit: <https://centerontheriverfront.com/visitor-information/>.
 - b. For information regarding hotel accommodations near the venue, visit <https://www.visitwilmingtonde.com/places-to-stay/>.
- The 'Magic of MBNA' Golf Outing will be held at Deerfield Golf Club. For more information, including directions, visit <https://deerfieldgolfclub.com/>.

Q12. What is the dress code for the Reunion event?

A12. The dress code is Country Club Casual.

Q13. Are there any plans for an offsite event or streaming alternatives?

A13. While there are no plans to have an offsite event in conjunction with the current Wilmington events planned, the Reunion Committee is:

- We are discussing the potential of a similar, future event in 5 years, based on interest. A follow-up questionnaire regarding the same will be circulated and the response details will be communicated.
- Looking into the feasibility of streaming alternatives and any other possible options for those who are unable to attend the currently planned events in person.

Q14. How early can I arrive at the Chase Center?

A14. The event starts **at 6:30 p.m. EST.** Early arrival is at 6pm. It is recommended to arrive at 6:30pm to avoid traffic and limited parking due to a Wilmington Blue Rocks home game that starts at 6:05pm. Arrive at 6:30pm for convenient / close to the Chase Center parking. **YOU MUST BRING YOUR EMAIL CONFIRMATION(S) FOR REGISTRATION.**

Q15. How late does the Reunion event last and are there any planned "after events"?

A15. The event ends at **11p.m. EST.** The MBNA Reunion Committee is currently in conversations with local establishments regarding "after events".

Q16. Is there a rain date for the Golf Outing at Deerfield?

A16. No, there is no set rain date. However, the Deerfield Golf Course management team controls course play and will notify event participants of a rain date, accordingly, should an emergency or severe weather impact course play. For more updates, follow the link below for details: <https://predictiveanalyticsgroup.net/the-green-awnings-golf-event/>

Q17. I'm interested in Networking opportunities and/or reconnecting with people after the event. What is the Reunion Committee planning in this regard?

A17. Planning is underway for networking time within the event program. Additionally, post registration, a questionnaire will be circulated asking permission from participants to share their contact information with others for future networking and reconnection opportunities. How this information will be published for that purpose is still being discussed by the Reunion Committee.

Q18. Is there a “In Memoriam” segment to the event program? If so, how can I share information on those that I am aware have passed on?

A18. Yes, an “In Memoriam” segment is being planned. Please share any relevant information for consideration by emailing MBNA_Reunion@predictiveanalyticsgroup.net.

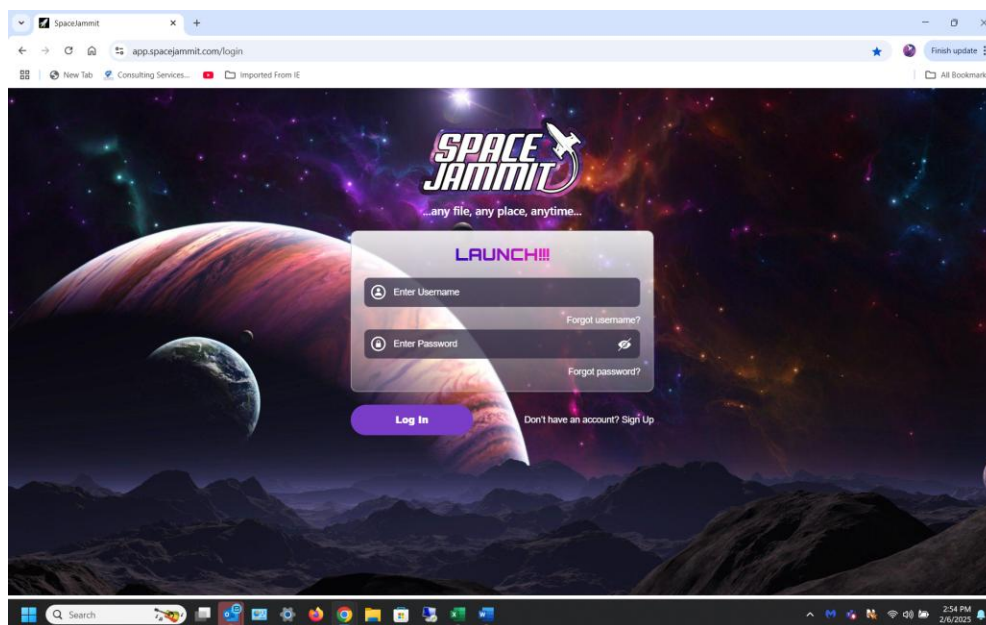
Q19. I have photos and other memorabilia from my tenure with MBNA. Is the Reunion Committee collecting such items?

A19. Yes, the Reunion Committee would like any photos that you may have. All photos will be collected using SpaceJammit file sharing platform. Any content that is on an internet ready device is accessible. SpaceJammit is available through web browser or free through the app store / play store. Use the login credentials below and upload your pictures or video to the “MBNA_Photos” folder.

Internet: <https://app.spacejammit.com>

App store / Play store: SpaceJammit

- Login: MBNA
- Password: Bracebridge1
- Currently shared photos can be seen here:
 - MBNA photos
 - https://bit.ly/MBNA_Photos



For Other Items or questions: Email information to MBNA_Reunion@predictiveanalyticsgroup.net. We can also arrange scheduling for pick-up/delivery for any physical items which we can use for open booth display purposes.

Q20. Who do I contact if I have further questions?

A20. Additional questions can be sent to either of the following:

- Via On-Line Form:
<https://predictiveanalyticsgroup.net/the-magic-of-mbna-reunion-questions-form/>, or
MBNA_Reunion@predictiveanalyticsgroup.net, or
- Via Email:
MBNA_Reunion@predictiveanalyticsgroup.net

Q21. Where can I park to attend the event?

A21. All of the lettered lots are open for parking. Lots A and B will not be available till 630pm due to Wilmington Blue Rocks home game. We recommend arriving at 630pm to park closest to the Chase Center and to avoid the Blue Rocks traffic. Shuttle services will be available to assist from all lots before and at the close of the event.

